

USB Driver

Technical Support Bulletin

Repair

Last Update 5-19-10

Abstract: The usb driver may not be installed correctly if you plug your cutter into your computer before the driver is installed on the computer. If you cannot communicate at all when you attempt to install the cutter driver, follow the procedure outlined below.

If you cutter port looks like this:



follow these instructions.

Windows XP

To Start *Device manager*:

Left click on *start*

Right click on *My Computer* icon.

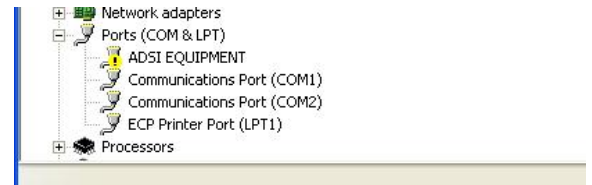
Left click on *Properties*



Click on *Hardware* tab and then *Device Manager*



Left click on *Ports (COM & LPT)*
right click on *ADSI EQUIPMENT* and select
update driver



Click on *No, not this time*
click on *Next*



Click on *Install software automatically*
click on *Next*



click on *Continue Anyway*



click on *Finish*



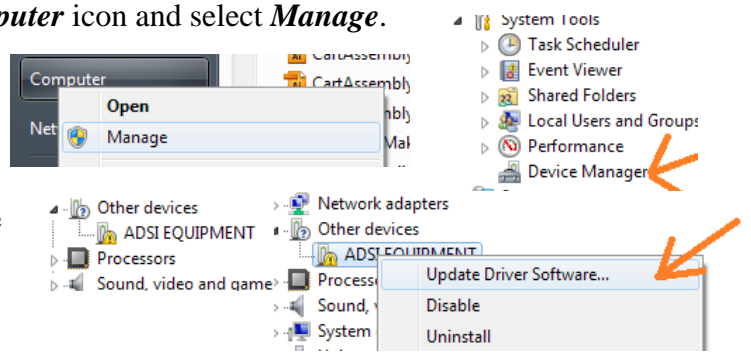
Windows 7

Left click on start button. Right click on **Computer** icon and select **Manage**.

Click on **Device Manager**. If you don't have a driver installed a yellow exclamation point will appear on the icon for the **ADSI EQUIPMENT** device. To install the driver

right click on the **ADSI EQUIPMENT** device and select **Update Driver Software**

Select search automatically and click on ok.



If your port looks like this:



and you are using this usb to serial converter



Run the driver installation on this page.

<http://www.adsi-usa.com/techsupport/usb.html>

The unplug the usb cable from the computer and plug it back in.